At James A. Haley Veterans’ Hospital and Clinics our vision is to honor those we serve by providing 5-star primary to quaternary health care.

James A. Haley Veterans’ Hospital and Clinics (JAHVH) is a clinical referral, level 1a facility in Tampa serving a four-county area of west central Florida, including Hillsborough, Pasco, Hernando and Polk counties. JAHVH is one of the nation’s largest and most complex integrated medical facilities in the Veterans Health Administration.

The facility is comprised of a 504 operating bed medical center, which includes medical and surgical inpatient, acute psychiatry, pain/rehabilitation units and a community living center. JAHVH is one of five Polytrauma Centers within the VA system and is the only VA medical center that has a dedicated ventilation unit for long-term care located in its 100 bed Spinal Cord Injury/Disorder Center. JAHVH also has an off-site domiciliary approximately 10 miles from the campus.

JAHVH has multiple outpatient primary and specialty care services. In addition to the four community-based outpatient clinics there are several outpatient off-site locations within a five-mile driving distance of the main hospital campus including a new primary care annex, mental health clinic and a drive-through pharmacy.

JAHVH is a teaching hospital with a full complement of services and surgical specialties to include primary care, medicine, surgery, psychiatry, physical medicine research and rehabilitation, spinal cord injury, neurology, oncology, dentistry, geriatrics, and extended care. The hospital also has special programs for women Veterans, returning service members and their families, and much more. As a teaching hospital, JAHVH has numerous affiliations, including the University of South. During FY14, JAHVH trained over 1,200 students, including 455 medical residents. Residency training is provided in all major medical and surgical specialties and subspecialties. The hospital is also a training site for medical, nursing (more than 400), and other health care professional students.

In FY15 JAHVH maintained accreditation in four Joint Commission programs and 19 Commission on Accreditation of Rehabilitation Facilities (CARF) programs. Additionally, JAHVH was named a 2013 Joint Commission Top Performer on Key Quality Measures® for attaining and sustaining excellence in accountability measures for heart attack, heart failure, pneumonia and surgical care. JAHVH received several additional awards throughout FY15, including the VA’s National Center for Patient Safety Cornerstone Gold Award for the sixth year in a row.
Unique to JAHVH

The JAHVH Primary Care Annex (PCA), which opened in September of 2014, is the first outpatient clinic within the VA system of care designed around the Patient Aligned Care Team (PACT) model to provide quality health care services to our Veterans. This state-of-the-art facility has 106,000 square feet of space, which includes expanded Dental Services and a comprehensive Women’s Center with a separate entrance. The five PACTs (Alpha, Bravo, Charlie, Delta and Homeless), located at the PCA at Fletcher Avenue and Hwy. 75, provide comprehensive, patient-centered, primary care services.

The VA Polytrauma/TBI program is an integrated system of care that provides the highest level of comprehensive inpatient and outpatient medical and rehabilitative services for the most complex and severely injured. The new JAHVH Polytrauma and Rehabilitation Center will help Veterans readjust to society in a family-focused facility that combines all of their rehabilitation needs in one place. Rehabilitation efforts focus on successful community re-integration, vocational rehabilitation and educational support. The 56-bed Polytrauma and Rehabilitation Center at JAHVH is an example of modern, award-winning architecture that creates a home-like, healing environment. It features natural light, day rooms, an atrium with a “town center” and a “main street,” and an exterior deck for patients and their families to socialize and relax. The center also has a therapeutic climbing wall and aquatic center, a virtual reality simulation center, a multi-surface mobility training area, and an outdoor recreational therapeutic activity space including a basketball court, putting green and horseshoe pit.

The Chronic Pain Rehabilitation Program is an award winning, comprehensive, inpatient and outpatient chronic pain treatment program established in 1988 to help Veterans with chronic pain cope with their conditions. Since that time, we have evolved into a nationally known center for pain treatment, research and education. We have been designated a VA Clinical Program of Excellence for pain treatment, are a two-time winner of the American Pain Society Clinical Center of Excellence award, and our CARF-accredited residential program is unique as the only inpatient option within the VA system.

The American Heroes’ Cafe is the first dining experience of its kind in VA for inpatients and it serves as an example of patient-centered care that makes a real difference in the lives of all our ill and wounded heroes. It’s a place where patients and their families can eat and socialize with each other in a restaurant-like setting, which is less clinical than eating bedside and allows those in recovery an opportunity to see how they may function outside of the medical center. Patients can walk up, roll up, or call up and place orders or fresh, made to order food from daily menus developed through the direct input of Veterans who participated in weekly taste tests.

JAHVH also has the first USO Day Room located inside a VA medical center. The USO Day Room features a large screen television, gaming system, recreation equipment including pool and air hockey tables, and a children’s play area. The USO Day Room not only provides a relaxing space, it also helps in the healing and rehabilitation of our patients through socialization, recreation and engagement and is staffed by USO and VA volunteers.