



Membership Application

What is the Veteran & Family Advisory Council (VFAC)?

The Veteran and Family Advisory Council (VFAC) serves as a forum to systematically include patient and family preferences into clinical care delivery, policy creation and quality improvement. James A. Haley Veterans' Hospital (JAHVH) staff meets monthly with the Council to gather unfiltered, direct feedback from Veterans and family members.

The mission of the Council is to partner with health care staff to:

- ❖ Strengthen communication among Veterans, families, and staff
- ❖ Assist in finding ways to improve safety, satisfaction, and quality of care
- ❖ Allow staff to listen to and honor Veteran and family choices

Facilitator Requirements

VFAC is seeking a volunteer employee who is willing to assist members in meeting the mission and goals of the Council. Facilitators must be able to attend monthly meetings on a regular basis. If you are interested in helping our VFAC go from “good to great” and helping us listen to the voice of our customers, we invite you to apply for this unique opportunity!

Applications are due to Veterans Experience Officer Robert Lynch at Robert.Lynch1@va.gov by Friday, Jan. 18, 2019. Please PRINT information in ink, or TYPE your responses for legibility.

Name: _____

Position/Job Title and Grade Level: _____

My Position is: Clinical Administrative

Service: _____

“Alone we can do so little, Together we can do so much!”

Helen Keller

Phone Number/Extension: _____

Business Telephone: _____

Cell Phone: _____

E-Mail: _____

Military Service (Branch, Rank, Brief Description of Experience):

Dates of Military

Service: _____

Please check the health care services you have received at James A. Haley Veterans' Hospital:

- Inpatient
- Outpatient
- Both inpatient and outpatient
- Emergency Care
- Other programs or services

Which VHA facilities have you received care and services? _____

What issues facing Veterans and the care provided at the VA are of special interest to you?

Why would you like to serve as VFAC
Facilitator? _____

Have you served as a Facilitator for any other organization? If so, please briefly describe your
experience:

Applicant/Employee Signature

Supervisor Signature